



HISTORIC ENVIRONMENT SCOTLAND VISITOR CHARTER



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Historic Environment Scotland (HES) is committed to ensuring that Scotland's historic environment is looked after, protected and managed for generations to come. In doing this, we have a responsibility to ensure that we tackle sustainability issues and minimise the impact of our day-to-day work on the natural environment. Our visitors' assistance is also fundamental in making this possible. As members of Green Tourism, all our participating sites will have a copy of this Visitor Charter, along with more information about sustainability at the site and in the local area.

Here are some small steps that you can take to help:

Built Heritage

- Historic monuments are fragile and can be damaged over time. Please help us look after them by treating them with care.
- Ancient monuments require specialist conservation techniques to look after them. Please ask staff if you want to find out more about work happening on site.
- Our staff are on hand to help answer your questions. For your safety, please adhere to all advice and requests from staff and signage.
- Many of our properties are unstaffed. Please pay attention to signage to help us to protect and preserve their historic fabric.
- If you have any comment on our sites please contact us through our website www.historicenvironment.scot.

Natural Heritage

- In undertaking maintenance work at our sites, we take biodiversity into account. We encourage you to enjoy the variety of plants and wildlife at our monuments. Please help us protect habitats by staying on paths where they are provided and by not disturbing the wildlife. More information on relevant flora and fauna will be found in our green folders.
- Guide dogs are welcome at all our sites. Many of our properties are open to dog walkers; exceptions include roofed buildings (including properties where you pass through a visitor centre to enter an outdoor area) and monuments within working farms. Please check our website before visiting to avoid disappointment.
- Our most recent Biodiversity Report can be viewed online at www.historicenvironment.scot/archives-and-research/publications/publication/?publicationId=bfd9003e-9ff0-4dc8-9e5f-a85700e2bc5f
- Our Biodiversity Strategy can also be viewed here: www.historicenvironment.scot/archives-and-research/publications/publication/?publicationid=9911d5ab-6b23-4a25-9634-a8ba00e72837.

Transport

- If possible, use public transport to get to and from our properties. Our website contains travel options to all our sites and can help you plan your visit: www.historicenvironment.scot. You will find further information about local transport services at www.travelinescotland.com
- Cycling is an ideal way of visiting those monuments which are near each other. Many of their stories are inter-linked, and it can help deepen your knowledge of an area.

Local amenities

- Whilst visiting our monuments, we encourage you to support local businesses such as small shops and farmers markets. Details of these may be found in our green folder, or ask a member of staff.
- Consider Green Tourism providers when looking for accommodation. A list can be found in the green folder or by checking www.green-tourism.com.

Litter

- Please use the bins provided or take your rubbish away and recycle it. If you are unsure, staff will advise where the nearest bins are located.

Events

- HES hosts events for young and old, including battle re-enactments, costumed performers, jousting competitions and talks and walks by our Rangers. Ask a member of staff for details or check our website for upcoming events www.historicenvironment.scot.

We hope that your visit is an enjoyable and memorable one, and that by respecting our built heritage and natural environment your experience will be enhanced. By visiting our sites, you are contributing to the conservation of these monuments for future generations.





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